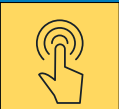


Sefton Children's Service Integrated Front Door

Following a review of our 'front door arrangements', there has been a **decision approved by the Sefton Safeguarding Children Partnership** that we need to streamline our current process, so that children's needs are assessed and reviewed appropriately. We believe creating a single, integrated front door is the best approach to ensure greater oversight and consistency over all referrals. The revised Integrated Front Door builds on utilising existing knowledge and expertise of partners in triaging all referrals, no matter the level of need. This will ensure the right level of support can be provided, by the right agency in a timely way.

Therefore, from Monday 27 September 2021 the changes will take effect and will mean that any partner agency who has a concern about a child or young person should make a referral to our **First Response Team** in the following ways:

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1.  Head to **sefton.gov.uk**
 2.  Click on '**I want to... report concerns of a child**'
 3.  Click on '**Information for professionals**'
 4.  Download and complete the '**MASH Referral Form**'
 5.  Email the completed form to **socialcare.customeraccessteam@sefton.gov.uk**
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You can also contact the Council's Contact Centre via **0345 140 0845** during office hours.

At this point all referrals will be reviewed and a decision will be made about who is best to meet the needs of that child/family.

We believe creating a **First Response Team** will enhance our safeguarding procedures and ensures an increased level of consistency and oversight. We look forward to continuing to work together, in partnership, to ensure the safeguarding of all our children and young people.